



Special assistance programs

Dahab Egypt Bombing Health Care Costs Assistance Scheme

Dahab Egypt

In response to the bombing in Dahab Egypt on 24 April 2006, the Australian Government has announced that assistance will be provided for injuries sustained directly as a result of the bombing.

Services covered

The Australian Government will provide assistance for Australians for reasonable out-of-pocket costs incurred in Australia for health care treatment required as a direct result of the bombing in Dahab Egypt on 24 April 2006.

Out-of-pocket costs are those costs that are not reimbursed by Medicare, other government programs, private travel insurance or private health insurance. Australians affected by the bombing are expected to use such resources prior to seeking assistance from the Dahab Egypt Health Care Costs Assistance Scheme. Exceptional circumstances may be considered.

Only goods and services provided in Australia are covered.

Provider statement

A service will be eligible for a benefit when the provider of that service states in writing, with their signature and date, that the service is directly related to care for a condition arising directly from the Dahab Egypt bombing. If the provider cannot satisfy this requirement, the patient must provide a statutory declaration.

Services covered by the Dahab Egypt Health Care Costs Assistance Scheme include:

- **medical**—gap payments between normal Medicare benefits and the fee charged by the doctor, to the extent that the amount is not covered by private health insurance
- **hospital**—costs not otherwise covered by public patient arrangements or private insurance
- **pharmaceutical**—the full cost of pharmaceuticals covered by the Pharmaceutical Benefits Scheme (PBS)

- **allied health**—costs of services such as physiotherapy, speech therapy and occupational therapy, counselling and/or psychological treatment, and other various out-of-pocket expenses, less any amounts covered by private health insurance.

Note: out-of-pocket rebates are paid, less any amounts covered by private health or any other source of insurance cover.

Eligibility

For the purpose of the Dahab Egypt Health Care Costs Assistance Scheme, an Australian is someone who is eligible for Medicare.

The Dahab Egypt Bombing Health Care Costs Assistance Scheme covers people in the following categories.

Category A—Australian physically injured

A person who is eligible for Medicare and was:

- in Dahab Egypt on 24 April 2006
- physically injured by the bomb or physically affected by the bombing (for example, smoke inhalation, falling debris or other immediate affects).

Category B—Australian not physically injured

A person who is eligible for Medicare who was not physically injured but was:

- in Dahab Egypt on 24 April 2006
- directly exposed to the aftermath (for example, saw injured or deceased people, or assisted in the event response by providing counselling etc).

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Category C—family member of an Australian who died or was physically injured or seriously psychologically injured

A person who is eligible for Medicare and is an immediate family member of an Australian who:

- died as a result of the Dahab Egypt bombing on 24 April 2006
- was physically injured
- suffered serious psychological injuries as a result of the bombing.

Category D—family member of a non-Australian who died

A person who is eligible for Medicare and is an immediate family member of a non-Australian who died as a result of the bombing.

Registration

To register for the Dahab Egypt Bombing Health Care Costs Assistance Scheme, applicants must complete a *Dahab Egypt Bombing Health Care Costs Assistance Scheme registration form* and supply the relevant information.

Evidence required

The following information must accompany the registration form.

Category A

Evidence that the person:

- is currently eligible for Medicare
- was in Egypt on 24 April 2006
- was physically injured by the bombing (for example a communication from the Department of Foreign Affairs and Trade).

Category B

Evidence that the person:

- is currently eligible for Medicare
- was in Egypt on 24 April 2006 or during the following 24 hours
- was present at the aftermath of the bombing and saw injured or deceased people, or assisted in caring for people affected by the bombing (for example, a communication from the Department of Foreign Affairs and Trade).

Category C

Evidence that the person:

- is currently eligible for Medicare
- is an immediate family member of an Australian who was physically injured, or was seriously psychologically injured or died as a result of the bombing.

Category D

Evidence that the person:

- is currently eligible for Medicare
- is an immediate family member of a non-Australian who died as a result of the bombing.

Note: for advice on the definition of an immediate family member for this purpose, contact the Medicare Australia Special Assistance enquiry line on **1800 660 026**** (Monday to Friday between 7.30 am and 5.00 pm Australian Western Standard Time).

Presence in Dahab Egypt on 24 April 2006

Evidence of presence in Dahab Egypt on 24 April 2006 can be either of the following:

- a certified copy of a passport
- a statutory declaration to the effect that the passport was destroyed by the explosion, or was stolen or lost in the aftermath, and written permission to obtain relevant information from the Department of Immigration and Citizenship and/or the Department of Foreign Affairs and Trade.

How to lodge a claim

To lodge a claim under the Dahab Egypt Bombing Health Care Costs Assistance Scheme, claimants must:

- complete a *Dahab Egypt Bombing Health Care Costs Assistance claim form*
- attach all Medicare and private insurance benefit statements to the claim form.

Where services are not eligible for a Medicare benefit and are not covered by any other insurance, attach all accounts and receipts for a case-by-case assessment.

Claims can be lodged in one of the following ways.

Post	Medicare Australia Special Assistance Reply Paid 9822 Perth WA 6848
Fax	08 9214 8129
Visit	your local Medicare office

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How will Medicare pay my benefit?

Electronic Funds Transfer (EFT)

If you have paid in full for your medical service, your Medicare benefit can be deposited directly into your bank account. Payment by EFT is faster than payment by cheque through the mail. To receive your payment by EFT you will need to provide your bank account details, including the BSB (branch identification number) and account number. Medicare claiming is strictly confidential. Your bank details will only be used to deposit your Medicare benefit.

Cash

If you have paid in full for your medical service and you claim at a Medicare office, you can request payment by cash (up to the branch cash limit) and you don't have to fill in a claim form.

Cheque

If you have not fully paid the account for your medical service, or you do not wish to receive your Medicare benefit by EFT or cash, a cheque will be sent to you by mail. For accounts that have not been paid, a cheque will be sent to you made payable to the doctor. You should give the cheque to your doctor along with any outstanding balance.

Additional claim forms

Online www.medicareaustralia.gov.au

Call **1800 660 026**** (Monday to Friday between 7.30 am and 5.00 pm Australian Western Standard Time)

Visit your local Medicare office

For more information

Online www.medicareaustralia.gov.au

Email medicare@medicareaustralia.gov.au

Call **132 127***

TTY **1800 552 152**** (Hearing and speech impaired)

TIS **131 450*** (Translating and Interpreting Service)

إذا احتجت لمساعدة في ترجمة هذه المعلومات، يمكنك الإتصال بخدمة الترجمة التحريرية والشفهية على الرقم*131 450

Korean - 본 정보의 이해를 위해 번역사의 도움이 필요하시면, 131 450*번으로 TIS에 전화하십시오

Serbian - Ако вам је потребна помоћ да преведете информације, назовите TIS на 131 450*

Spanish - Si necesita ayuda para traducir esta información, llame al TIS al 131 450*

Turkish - Bu bilgiyi tercüme etmek için yardıma ihtiyacınız varsa 131 450*numaradan TIS'i arayınız

Vietnamese - Nếu quý vị cần nhờ dịch thông tin này xin gọi cho TIS số 131 450*

* Call charges apply.

** Call charges apply from mobile or pay phones only.