



## Health care while travelling overseas

### Reciprocal Health Care Agreements (RHCA)—the Netherlands

medicare



## The Netherlands

### Your entitlements

You are entitled to free access to the public health care system for up to 12 months. In certain cases, this entitlement may be extended.

You will need a certificate of eligibility. You can get this before leaving Australia, or when you arrive in the Netherlands, by forwarding the following documents to the health care insurer address shown below.

- Application form A111 Certificate of Eligibility<sup>†</sup>
- A copy of your current passport
- A copy of your Medicare card.

Agis Zorgverzekeringen  
Afdeling Buitenland  
Postbus 1725  
3800 BS Amersfoort  
Netherlands

Call +31 33 445 68 70

Fax +31 33 445 53 54

You may choose a doctor who is affiliated with a health care insurer (ziekenfonds). The local health care insurer can give you the names and addresses of affiliated doctors.

### What is covered?

- Third class accommodation in hospitals.
- The cost of medicine is refunded if prescribed by a doctor—a certificate of eligibility is required by the pharmacy (apotheek).
- Ambulance and taxi charges are partially refunded when medically necessary. A certificate of eligibility is required, plus receipts and a statement from the doctor regarding the need for such transport.

### What is not covered?

- If you are hospitalised in first or second class accommodation, you will be charged the difference, plus nursing, specialist care and sundry charges.

<sup>†</sup> A copy of the A111 form is available from the Department of Health and Ageing, Medicare Eligibility Section by calling **02 6289 8100**.

### For more information

Visit the Department of Foreign Affairs and Trade 'smartraveller' website at **www.smartraveller.gov.au**

Online **www.medicareaustralia.gov.au**

Email **medicare@medicareaustralia.gov.au**

Write **Medicare Australia**  
**GPO Box 9822**  
in your capital city

Call **132 011\***

TTY **1800 552 152\*\*** (hearing and speech impaired)

TIS **131 450\*** (Translating and Interpreting Service)

If you need help translating this information call the TIS on **131 450\***

Arabic - إذا احتجت لمساعدة في ترجمة هذه المعلومات، يمكنك الإتصال بخدمة الترجمة التحريرية والشفهية على الرقم\*131 450

Korean - 본 정보의 이해를 위해 번역사의 도움이 필요하시면, 131 450\*번으로 TIS에 전화하십시오

Serbian - Ako vam je potrebna pomoć da prevedete informacije, nazovite TIS na 131 450\*

Spanish - Si necesita ayuda para traducir esta información, llame al TIS al 131 450\*

Turkish - Bu bilgiyi tercüme etmek için yardıma ihtiyacınız varsa 131 450\* numaradan TIS i arayınız

Vietnamese - Nếu quý vị cần nhờ dịch thông tin này xin gọi cho TIS số 131 450\*

\* Call charges apply.

\*\* Call charges apply from mobile or pay phones only.