



Healthcare Identifiers Service

Application to request or update a Public Key Infrastructure Certificate

Important information

Complete this form if you are registered with the Healthcare Identifiers (HI) Service and now wish to request a Public Key Infrastructure (PKI) certificate to interact with the HI Service.

or

If you already have a PKI certificate for doing other Medicare Australia online business and you wish to interact with the HI Service.

HI Service

The HI Service is a system that provides a consistent set of identifiers for healthcare individuals and healthcare providers (organisations and individuals). The HI Service enables providers to associate health information about a healthcare individual in a secure, consistent and accurate manner. The association of identifiers can be used within electronic communications such as discharge summaries, prescriptions and referrals. The *Healthcare Identifiers Act 2010* is available at www.comlaw.gov.au

Assistance

If you need assistance completing this form call **1300 361457** (call charges will apply) or email healthcareidentifiers@medicareaustralia.gov.au For more information about the HI Service go to www.medicareaustralia.gov.au

Lodgement

Send the completed form to:

HI Service
GPO Box 2987
MELBOURNE VIC 3001

or fax to: **03 960 579 87**

Print in **BLOCK LETTERS**

Tick where applicable

Request details

I would like to (tick one only):

Request or update a Site certificate **Go to 1**

Request or update an individual certificate **Go to 2**

Organisation Details

1 Organisation name

HPI-O number

Contact name

Go to 6

Individual details

2 HPI-I / RO / OMO Number

3 Dr Mr Mrs Miss Ms Other

Family name

Given name(s)

Suffix (e.g. Junior, Member of Parliament)

4 Date of birth

5 Sex

Male

Female

Go to 6

Note: you must supply a business address, a fax number and a personal email address used for business purposes.

Web based email such as hotmail, yahoo, gmail are not supported for PKI usage.

6 Business address

Postcode

Postal address (if different from above)

Postcode

