Have you received the referral form for chronic disease allied health (individual) services under Medicare?

**YES**

- Provide service and bill using appropriate Medicare Benefits Schedule (MBS) item number.

- Provide report to referring general practitioner (GP) following first and last service, or more regularly if clinically necessary.

**NO**

- No entitlement to Medicare benefits.

**Important service information**

- Limit of five services per calendar year, per eligible patient. The five services may be made up of one type of service (for example, five physiotherapy services) or a combination of different types of services (for example, one dietetic and four podiatry services).

- Personal attendance of at least 20 minutes.

- Referral form for chronic disease allied health (individual) services under Medicare must be retained for 24 months.

- Cannot be provided to hospital in-patients.

- One to one treatment, not group treatment.
Patient eligibility

Only the GP can determine whether the patient is eligible for Medicare allied health services.

Patients are considered eligible if their GP has completed the following prerequisite Chronic Disease Management items in the previous two years:

- a GP management plan (GPMP)—item 721 (or item 732 for a review of a GPMP)
- Team care arrangements (TCAs)—item 723 (or item 732 for a review of TCAs).

For patients who are permanent residents of an Aged Care facility, their GP must have contributed to (or contributed to a review of) a multidisciplinary care plan prepared for them by the Aged Care facility (item 731).

Allied health professionals can call Medicare Australia on 132 150* to confirm how many allied health services have been claimed within a calendar year.

Important: it is not appropriate for allied health professionals to provide a part-completed referral form to a GP for signing, or to pre-empt the GPs decision about the services required by the patient.

Reporting requirements

Where an allied health professional provides a single service to the patient under a referral, they must provide a written report back to the referring GP after each service.

Where an allied health professional provides multiple services to the same patient under the one referral, they must provide a written report back to the referring GP after the first and last service only, or more often if clinically necessary. Written reports should include:

- any investigations, tests, and/or assessments carried out on the patient
- any treatment provided
- future management of the patient’s condition or problem.

For more information

Call 132 150*


Visit www.medicareaustralia.gov.au/education to access other education resources.

*Call charges apply.