**Electronic Aged Care Client Record (eACCR) overview**

**Important Information**
- Only eACCRs that have been processed and accepted by Human Services can be viewed by aged care providers.
- The eACCR may receive a payment system processing status of Held, Rejected or Accepted.
- eACCR details are transferred to the residential and/or community payment systems depending on the care approved in part 6 of the eACCR.

**Part 6 changes to approvals:**
- ACATs must apply for Department of Health and Ageing (DoHA) delegate approval when making changes to part 6 approval details.
- eACCRs submitted with changes to part 6 approval details will be held by Human Services until DoHA provides advice to accept or reject the change.