

## GLOSSARY

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| <b>ABN</b>                                      | Australian Business Number  |
| <b>ACIR</b>                                     | Australian Childhood Immunisation Register  |
| <b>Australian Standard Vaccination Schedule</b> | Recommendations made by the National Health and Medical Research Council which provide details of vaccinations and vaccines for all Australian children           |
| <b>AWA</b>                                      | Australian Workplace Agreement  |
| <b>Balimed</b>                                  | Assistance to victims of the Bali tragedy for medical treatment   |
| <b>BI</b>                                       | Business Improvement  |
| <b>BMMS</b>                                     | Better Medication Management System   |
| <b>Budget</b>                                   | Refers to Australian Government Budget  |
| <b>Bulk billing</b>                             | When a medical practitioner bills Medicare directly, accepting the Medicare benefits as full payment for the service  |
| <b>CAC Act</b>                                  | <i>Commonwealth Authorities and Companies Act 1997</i>  |
| <b>Consumer Advisory Committee</b>              | Stakeholders who advise HIC on key consumer health issues   |
| <b>Clinical Advisory Groups</b>                 | Medical practitioners who are responsible for identifying indicators of best practice that can be supported using HIC data  |
| <b>CPI</b>                                      | Consumer Price Index  |
| <b>CPSU</b>                                     | Community and Public Sector Union   |
| <b>CTS</b>                                      | Claims Transmission System  |
| <b>DC</b>                                       | Distribution centre   |
| <b>eBusiness</b>                                | The application of electronic communication methods such as the internet or computer networks to conduct business transactions between HIC and other stakeholders |
| <b>eLearning</b>                                | Electronic means (intranet, internet, CD ROM) to deliver course content   |
| <b>EFT</b>                                      | Electronic funds transfer   |
| <b>EHR</b>                                      | Electronic health record  |
| <b>FASAC</b>                                    | Fraud and Service Audit Committee   |
| <b>FOI</b>                                      | Freedom of Information  |
| <b>GP</b>                                       | General practitioner  |
| <b>GPII</b>                                     | General Practice Immunisation Incentives scheme   |
| <b>GST</b>                                      | Goods and Services Tax  |
| <b>HALO</b>                                     | Health Analysis Online project  |
| <b>HeSA</b>                                     | Health eSignature Authority Pty Ltd   |
| <b>HIC</b>                                      | <i>Health Insurance Commission</i>  |
| <b>HIC Act</b>                                  | Health Insurance Commission Act 1973  |
| <b>IBIS</b>                                     | Integrated Business Information system  |
| <b>IBM GSA</b>                                  | International Business Machines Global Services Australia   |
| <b>IBNR</b>                                     | Incurred But Not Reported   |
| <b>IME</b>                                      | Improved Monitoring of Entitlements   |

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| <b>Immunisation provider</b>                  | Registered medical practitioner or ancillary providers such as hospitals, local councils and immunisation clinics  |
| <b>Inappropriate practice</b>                 | Where a Professional Services Review Committee could reasonably conclude a medical practitioner's conduct in relation to the rendering or initiation of a service would be unacceptable to their general body of peers |
| <b>Information management</b>                 | Management of the acquisition, organisation, storage, retrieval, and distribution of health information in order to improve health outcomes  |
| <b>ISB</b>                                    | Information Services Branch  |
| <b>IT</b>                                     | Information technology   |
| <b>KM</b>                                     | Knowledge Management   |
| <b>LSPN</b>                                   | Location Specific Practice Number  |
| <b>MDOs</b>                                   | Medical Defence Organisations  |
| <b>Medicare easyclaim</b>                     | Provides customers with the option of lodging Medicare claims from locations other than a Medicare office  |
| <b>NACCHO</b>                                 | National Aboriginal Community Controlled Health Organisations  |
| <b>OH&amp;S</b>                               | Occupational health and safety   |
| <b>Output Pricing Agreement</b>               | An agreement that defines the financial relationship between HIC and another government agency   |
| <b>PBS</b>                                    | Pharmaceutical Benefits Scheme   |
| <b>PHARIA</b>                                 | Pharmacy Accessibility / Remoteness Index of Australia   |
| <b>PIP</b>                                    | Practice Incentives Program  |
| <b>Professional Services Review Committee</b> | An independent committee comprising a medical practitioner's peers formed to determine if a medical practitioner has engaged in inappropriate practice   |
| <b>PKI</b>                                    | Public Key Infrastructure provides a secure method for the electronic transfer of data or information  |
| <b>Reciprocal Health Care Agreement</b>       | An agreement between the Australian Government and another nation to provide immediately necessary medical treatment to overseas visitors  |
| <b>RPBS</b>                                   | Repatriation Pharmaceutical Benefits Scheme  |
| <b>Stakeholder</b>                            | Any individual or organisation with an interest, stake or ownership in the outcome of an activity conducted by HIC   |
| <b>SWIM</b>                                   | Senior Women in Management program   |
| <b>UMP</b>                                    | United Medical Protection Limited  |